

Job Title: **LIFT MAINTENANCE MANAGER**
Location: Cypress Mountain Resort
6000 Cypress Bowl Road, West Vancouver, BC V7V 3N9
604-926-5612 www.cypressmountain.com
Department: Lift Maintenance
Status: Full Time/Year-Round (FTYR)
Reports To: Director of Operations
Start Date: January 2024

As part of the Operations Team the Lift Maintenance Manager is a working Millwright that will lead all activities in the Lift Maintenance Department and ensure the Lift and Amusement Ride System is available, dependable while focusing on safety at all times. They will oversee the installation, preventative, corrective maintenance and troubleshooting of our Lift System infrastructure. They will ensure compliance with corporate policies and government regulations and that the implementation of all work is efficient and cost effective.

They will oversee the training program of all Lift Mechanics (Millwrights and Apprentices) and ensure best practices in the implementation of the work to minimize downtime and reduce corrective maintenance requirements.

The Lift Maintenance Manager will develop open communication pathways and strives to develop strong working relationship with all related departments and department managers at Cypress Mountain. They will maintain a high-functioning work environment, providing an outstanding experience for guests via the safe and efficient operation and maintenance of our lift system.

The Lift Maintenance Manager will be the primary interface to the Authority (AHJ – TSBC) for all lift and amusement ride requirements and ensure we maintain all appropriate operating certifications.

DUTIES & RESPONSIBILITIES (include but not limited to the following):

- Manage all Lift Maintenance personnel including recruiting, hiring and training as necessary
- Leading and coordinating the Lift Maintenance team in the performance of the daily duties
- Timely completion of documentation e.g. maintenance logs, government documentation, employee training, PM records.
- Assist in the development of maintenance budget by providing input relative to policy, costs and established metrics.
- Maintenance planning, execution and supervision of the preventative maintenance program for the lift and amusement ride system including timely submissions to the AHJ's for all required documentation
- Track equipment usage and maintain accurate inventory of equipment.
- Analyze maintenance costs and provide recommendations on equipment utilization and replacement.
- Ensure the maintenance records for equipment are accurate and up-to-date.
- Complete performance reviews of staff and jointly determine areas of development and training requirements.
- Communicate maintenance requirements to ensure maximum efficiency and implement correction actions as required.
- Identify employee training requirements and ensure successful completion.
- Prepare management reporting as required.
- Complete special projects and perform other duties as assigned.

- Embrace the company's core values:
 - L.E.A.D.- Long Term Thinking, Excellence in Execution, Attitude is Everything and Develop Great People

QUALIFICATIONS/COMPETENCIES:

- Excellent time management and organizational skills with the ability to multi-task in a fast-paced environment
- Excellent interpersonal, teambuilding and oral/written communication skills in English.
- Well organized, punctual, hardworking, self-motivated and outgoing
- Actively engages in meetings and providing updates
- Advanced knowledge and diagnostic skills on all lift mechanical system including Hydraulics and understands the control system of the lift system.
- Advanced knowledge and understanding of the CSA-Z98 code
- Read and interpret drawings, blueprints, schematics and code specifications
- Test/troubleshoot and all mechanical, hydraulic, and electromechanical systems on the lifts/rides
- Work in conjunction with the lift operations team in operations and maintenance of the Lift system.
- Working at heights (chairlift towers), outside in all weather conditions
- Ability to work independently and as part of a team
- Ability to lift and/or carry up to 50lbs
- Work shift work, holidays and overtime as required

CERTIFICATES, LICENSES, REGISTRATIONS:

- Interprovincial Qualified Millwright – Red Seal, 5 years lift mechanic experience required. 3 years supervisory experience
- Completed Lift 150, 151, 152, 153
- Must be able to legally work in Canada
- Any applicable safety training is an asset (i.e. WHMIS, Fall protection)
- Basic knowledge of Microsoft Office including Word, Outlook and Excel
- Electrical, welding and hydraulic experience preferred.
- Valid driver's license
- A reliable/insured vehicle with winter tires to get to/from work (no shuttle service in the off-season months)

WAGE/BENEFITS:

- Wage: \$100,000 annually
- Benefits package
- Annual bonus program
- Skiing/riding/cross country skiing/snowshoeing/snow tubing benefits
- Season pass(es) for immediate family (including spouse and minor children)
- Free Lessons & Discounts in both F&B and Big Bear Sports
- FUN work atmosphere in unique environment!

TO APPLY:

Cypress Mountain is an equal opportunity employer and encourages candidates of all backgrounds to apply. If you are passionate about lift maintenance and thrive in a collaborative environment, we invite you to apply for this exciting opportunity www.cypressmountain.com/employment

The above description is a general overview of the responsibilities of the position but is not intended to be all-encompassing. Additional or alternative responsibilities may be assigned and discussed, depending on the dynamic needs of the department and Cypress Mountain Resort as a whole.